

Building Access



ONE SOUTH WACKER

Tenants of the Building

Tenants will use their building access card to utilize the turnstiles on the lobby level. Properly utilize your building access card by waving it over the white rectangle on the turnstile. The turnstile gates only allow one (1) person to enter per swipe. If an employee does not have their building access card for any reason, the following procedures must be followed.

- Utilize the “Forgotten Badge” option on the Lobby kiosks. You must have a valid state ID for this function.
- **If you do not have a valid state ID for any reason, please stop at the Lobby Security desk where a security officer will contact your company’s tenant contact to authorize your access to the building.**
- Once the officer has confirmed the employee’s status, the officer will issue a visitor pass which will be good for the day only.

If a tenant has not received a building access card yet, please enter a request through the 1 South Wacker App. A photo of the employee must be attached to the request as a JPEG. file.

Visitors

All visitors must be pre-registered by an authorized tenant in order to access the building’s turnstiles.

- Pre-register your visitor by entering them as a guest on Rise Buildings or the 1 South Wacker App.
- Your visitor will receive a QR code to as an email or text message, and use this code to access the building’s turnstiles.
- **If a visitor is not pre-registered, they will not have access to the building’s turnstiles.** The task of contacting the company to arrange access falls to the visitor and not to building security.